



GERN GLAS

# GERN GLAS CLAIM SHEET

Date:

*Please fill out the bright areas.*

Customer name:

Invoice and order number:

Item number: Number of items:

Date of delivery to end user:

Description of claim (what is the problem):

Picture documentation:

We need: Photo of the area in question.

By mirror doors we need: Photo of the complete door.

Photo of the detail (the problem)

If mount. plate then photo of both sides.

Area for pictures:

**To be noted:**

Gern Glas must have the possibility to ask the claimed object back for physical inspection. This means that the claimed objects can not be disposed until accepted from Gern Glas - otherwise the claim will not be accepted.

Gern Glas does not cover any additional costs but the claimed item itself - we refer to our terms of sale and delivery: [Link to Gern Glas terms of sale and delivery](#)

By Mirror doors:

Make sure that the hinges in the cabinet are mounted and adjusted correctly - unaligned mounting may cause extreme stress to the mounting plates on the doors, potentially causing them to break off. This of course can not be handled as a claim towards Gern Glas.